



RESOLUTION REMEDIES LLC

CONSUMER ARBITRATION SUMMARY REPORT

November 2019

| <u>Non-Consumer Party</u> | <u>Pending</u> | <u>Closed</u> | <u>Award</u> | <u>Prevailing</u> |
|---------------------------|----------------|---------------|--------------|-------------------|
|---------------------------|----------------|---------------|--------------|-------------------|

Kaiser*

| | | | |
|---|----|---|---|
| 3 | 10 | 5 | 5 |
|---|----|---|---|

*includes:

Kaiser Medical Group

Kaiser Foundation Hospital

Kaiser Permanente

Kaiser Permanente Insurance Co.

Kaiser Foundation Health Plan

|Note:

Pending - Number of cases pending in our system

Closed - Number of cases that are no longer in our system

Award - Number of cases that have been decided either through an award or summary judgment

Prevailing - Number of times that Kaiser prevailed in the "Award".

Pursuant to Standard 8 (b)(1) This summary reflects all information in our records from January 1 2005.