



RESOLUTION REMEDIES

CONSUMER ARBITRATION SUMMARY REPORT

Jan 2016

<u>Non-Consumer Party</u>	<u>Pending</u>	<u>Closed</u>	<u>Award</u>	<u>Prevailing</u>
Kaiser*	5	175	31	

*includes:

Kaiser Medical Group
Kaiser Foundation Hospital
Kaiser Permanente
Kaiser Permanente Insurance Co.
Kaiser Foundation Health Plan

|Note:

Pending - Number of cases pending in our system
Closed - Number of cases that are no longer in our system
Award - Number of cases that have been decided either through an award or summary judgment
Prevailing - Number of times that Kaiser prevailed in the "Award".

Pursuant to Standard 8 (b)(1) This summary reflects all information in our records from January 1 2005.